## Institute for Excellence in Higher Education, Bhopal

## **CITIZEN CHARTER**

**About the Institute:** Institute for Excellence in Higher Education, Bhopal (popularly known as IEHE, Bhopal) was established in 1995 under the Government of Madhya Pradesh, with a view to provide quality education especially to produce excellent citizens of multi facetted genius.

**Vision of the Institute:** To produce globally accepted citizens by promoting overall development of the students.

**Quality Policy:** Offering value based higher education with best possible standards and practices.

Approving Authority : University Grants Commission
Controlling Authority : Government of Madhya Pradesh

Affiliating University : Barkatullah University, Bhopal

**Course Offered** : B.A., B.Com., B.Sc., M.A., M.Com., M.Sc., M.Phil. and Ph.D.

**Fee Structure** : As per IEHE norms

Scholarship : As per Central/State Government norms

Fee Concession : As per IEHE norms

Admission : As per IEHE norms

**Hostel** : One boys' and one girls' hostel with capacity of 100 seats in each.

## Stakeholders and Expectations from them:

SN	Stakeholder	Expectation
1	Students of IEHE	<ul> <li>To strive hard for name and fame of the Institute.</li> </ul>
		<ul> <li>To follow protocols and dress code.</li> </ul>
		<ul> <li>To follow discipline, rules and regulations of the Institute.</li> </ul>
		<ul> <li>To participate actively in various curricular, co-curricular and</li> </ul>
		extra-curricular activities for their all-round development.
		<ul> <li>To visit the IEHE portal regularly update to themselves by</li> </ul>
		reading the notices of the Institute.
		<ul> <li>To give feedback for the system improvement.</li> </ul>
		<ul> <li>To make optimum use of the learning resources available in the</li> </ul>
		Institute.
2	Parents of IEHE	<ul> <li>To take appropriate follow up of their ward.</li> </ul>
	students	<ul> <li>To take cognizance of the message received from IEHE and take</li> </ul>
		corrective action.
		<ul> <li>To give feedback for the system improvement.</li> </ul>
3	Govt. of Madhya	<ul> <li>To provide sufficient human resources.</li> </ul>
	Pradesh/Central	<ul> <li>To provide sufficient infrastructural facilities.</li> </ul>
	Government/UGC	<ul> <li>To provide sufficient funds.</li> </ul>
4	Staff of IEHE	<ul> <li>To strive hard for name and fame of the Institute.</li> </ul>
		<ul> <li>To execute their duties as per calendar of the Institute.</li> </ul>
		<ul> <li>To participate actively in activities organized by the Institute.</li> </ul>
		<ul> <li>To visit the Institute's portal regularly to update themselves by</li> </ul>
	1	the notices.

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Bhopal (M.P.)