



उच्च शिक्षा उत्कृष्टता संस्थान, भोपाल
Institute for Excellence in Higher Education (IEHE), Bhopal
(CPE Status conferred by UGC)



विचार, कर्म एवं व्यवहार की उत्कृष्ट अभिव्यक्ति ही शिक्षा है।

Office: Kaliasot Dam, WALMI Hills, Kolar Road, P.O. Box. 588, Ravishankar Nagar, Post Office, Bhopal – 462016
Tele: (0755) 2492433, 2492460, 2492492, Email: iehebhupal@mp.gov.in Website: www.iehe.ac.in

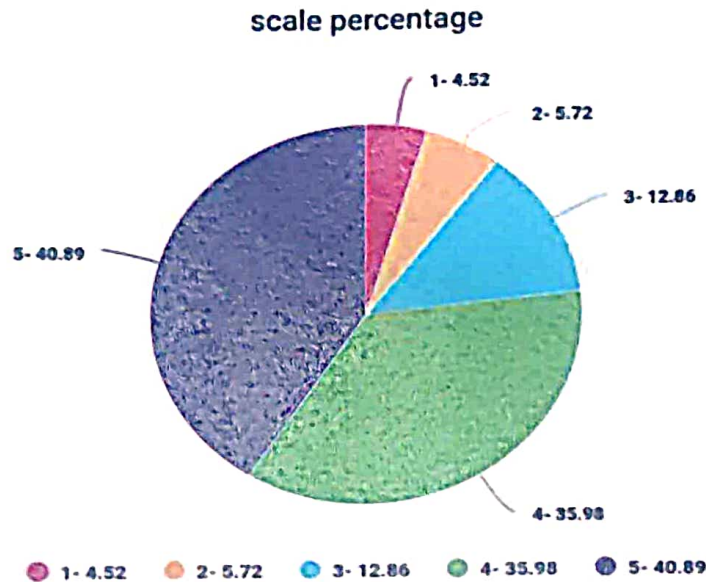
Dated- 17-11-2023

A Report on feedback from various stakeholder, 2022-2023

As part of commitment of IQAC to continuous improvement and quality enhancement, a feedback from four key stakeholders was gathered. The report encapsulates insights gathered through structured feedback mechanism reflecting the collective voice of our key stakeholders.

The feedback analysis FOR 2022-23 is thus shared below.

Students' Curriculum Feedback Analysis



Scales:-

1. Strongly Disagree , 2. Disagree, 3. Neutral , 4. Agree ,5. Strongly Agree

- 75% students responded between excellent to good responses.
- The questions ranged from relevance of subject matter to critically thinking and applying knowledge.
- Many students asked for the introduction of new topics which is regularly revised by BOS of Institute.
- The students are satisfied with the course content.
- Students suggested to add more books on library.

Note:- The Feedback form can be seen as annexure-1 attached.

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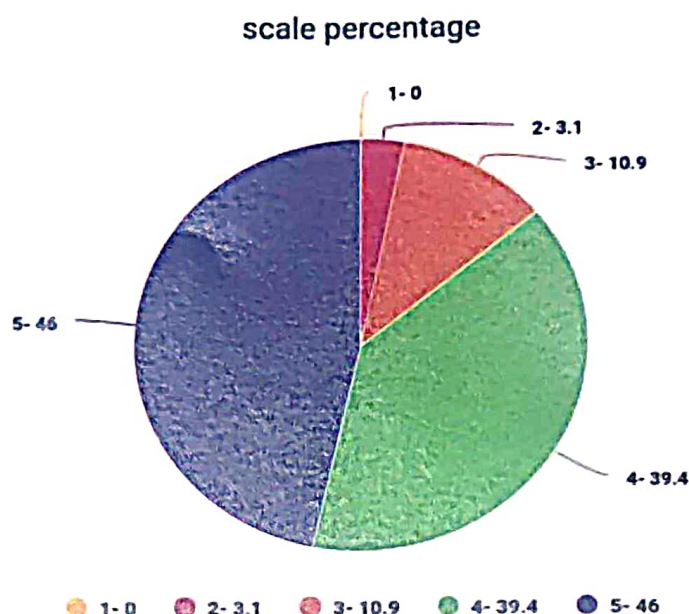
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Teacher Feedback Analysis Report 2022-2023

As desired, routine feedback was taken from the teacher on the curriculum, evaluation and teaching learning methods. IQAC analyzed all the feedback froms general findings are as below: -



Scales:-

1. Strongly Disagree , 2. Disagree, 3. Neutral , 4. Agree ,5. Strongly Agree

- 86% of teachers' responses lie in the positive side.
- The institute has been requested by certain faculty members to implement research-based teaching and learning strategies.
- Certain members of the teaching faculty have proposed making books available in Hindi medium.

Note:- The Feedback form can be seen as annexure-2 attached.

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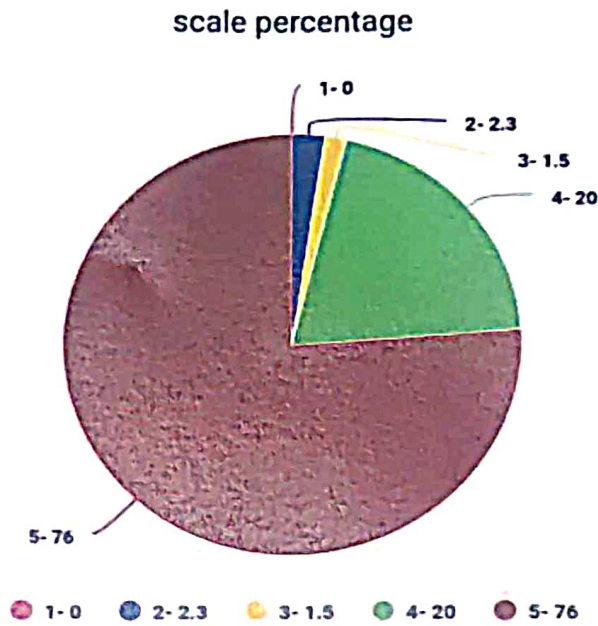
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Alumni Feedback Analysis Report 2022-2023



Scales:-

1. Strongly Disagree , 2. Disagree, 3. Neutral , 4. Agree ,5. Strongly Agree

IEHE alumni show a 76% positive response, with no feedback indicating dissatisfaction. They express contentment with the educational curriculum, finding it beneficial for life beyond the campus.

Note:- The Feedback form can be seen as annexure-3a, 3b & 3c attached.

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Autonomous in academic, management and financial matters.



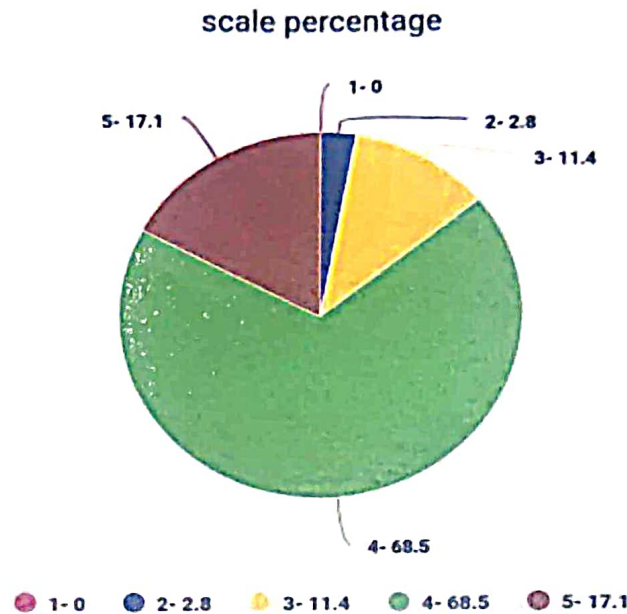
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Employer Feedback Analysis Report 2022-2023



Scale:-

1. Strongly Disagree , 2. Disagree, 3. Neutral , 4. Agree ,5. Strongly Agree

The feedback from 85.6% of employers leans positively. Employers have generally provided positive feedback on the educational curriculum of the Institute, highlighting its effectiveness in preparing employees or trainees for their roles.

Note: - The Feedback form can be seen as annexure-4 attached.

Dr. Anuj Hundet
Coordinator IQAC



Dr. Pragyesh Kumar Agrawal
Director, IEHE



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**Internal Quality Assurance Cell
of
Institute for Excellence in Higher Education, Bhopal**

Students' Feedback about Curriculum

Annexure-1

Session: 2022-2023

Dear Student,

We value your feedback in our academic curriculum. Please use the following 5-point scale, ranging from 'Strongly Disagree' to 'Strongly Agree', to share your opinion:

1 - Strongly Disagree, 2 – Disagree, 3 - Neutral, 4 – Agree, 5 - Strongly Agree

Personal Information:

Department: Roll No (optional): Sem:

Programme: **B.A. / B.Sc. / B.Com.** (please tick) Name (optional):

Major Subject: Minor Subject:

Course (paper)[#]: Title: Code:

Please use separate feedback form for each course (paper).

SN	STATEMENT	1	2	3	4	5
1	The academic curriculum aligns with my educational goals. शैक्षणिक पाठ्यक्रम मेरे शैक्षिक लक्ष्यों के अनुरूप है।					
2	I find the academic curriculum engaging and intellectually stimulating . मुझे अकादमिक पाठ्यक्रम प्रभावशाली और बौद्धिक रूप से प्रेरक लगता है।					
3	The course material is relevant to the subject matter. पाठ्यक्रम सामग्री विषय के अनुरूप है।					
4	The course-content challenges me to think critically and apply knowledge . पाठ्य-सामग्री मुझे गहन रूप से सोचने और ज्ञान को प्रयोग में लाने के लिए तैयार करती है।					
5	The teaching-methods used in the curriculum effectively facilitate learning. पाठ्यक्रम में प्रयुक्त शिक्षण विधियाँ सीखने को प्रभावी ढंग से सरल बनाती हैं।					
6	The teacher is responsive to questions and curiosity. शिक्षक, प्रश्नों और जिज्ञासाओं के लिए प्रोत्साहित करते हैं।					
7	The assessment methods are fair and lined up with the course objectives. मूल्यांकन के तरीके पारदर्शी और पाठ्यक्रम के उद्देश्यों के अनुरूप हैं।					
8	I receive timely and constructive feedback on my assignments and examination. मुझे अपने असाइनमेंट और मूल्यांकन पर समय पर और रचनात्मक प्रतिक्रिया मिलती है।					
9	Adequate learning resources (e.g., textbooks, online materials etc.) are available. पर्याप्त अधिगम संसाधन (उदाहरणार्थ: पाठ्यपुस्तकें, ऑनलाइन सामग्री इत्यादि) उपलब्ध हैं।					
10	Support services (e.g., tutoring, counselling etc.) are readily available when needed. आवश्यकता होने पर मार्गदर्शन (उदाहरणार्थ: शिक्षण, परामर्श आदि) सहज रूप से उपलब्ध होता है।					
11	The curriculum allows me to tailor my learning to my individual interests and goals. पाठ्यक्रम मुझे अपनी शिक्षा को व्यक्तिगत रुचि और लक्ष्यों के अनुरूप बनाने के लिए प्रेरित करता है।					
12	The learning objectives of the courses are clearly defined and understandable. पाठ्यक्रमों के सीखने के उद्देश्य स्पष्ट रूप से परिभाषित और समझने योग्य हैं।					
13	The pace of teaching the curriculum (lectures, assignments, etc.) is suitable for students' learning. पाठ्यक्रम को पढ़ाने का गतिक्रम (व्याख्यान, असाइनमेंट आदि) विद्यार्थियों की सीखने की शैली के लिए उपयुक्त हैं।					
14	Practical experiences (e.g., internships, labs etc.) are effectively integrated into the curriculum. व्यावहारिक अनुभव (इंटरनशिप, प्रायोगिक कार्य आदि) को प्रभावी ढंग से पाठ्यक्रम में एकीकृत किया गया है।					
15	The curriculum provides ample opportunities for collaborative learning and group projects. पाठ्यक्रम सहयोगात्मक अधिगम और समूह परियोजनाओं के लिए पर्याप्त अवसर प्रदान करता है।					
16	Overall, I am satisfied with the academic curriculum of our institution. मैं, हमारे संस्थान के शैक्षणिक पाठ्यक्रम से पूर्णतः संतुष्ट हूँ।					
17	Based on your experiences, would you recommend our academic curriculum to other students? अपने अनुभव के आधार पर आप अन्य छात्रों को हमारे शैक्षणिक पाठ्यक्रम की अनुशंसा करेंगे?					
18	In your opinion, mention the topic(s) to be added/deleted from the course: आपकी राय में पाठ्यक्रम में जोड़े/हटाये जाने वाले शीर्षक का उल्लेख करें: Topic(s) for addition: Topic(s) for deletion:					

Place:

Date:

Signature

Internal Quality Assurance Cell
of
Institute for Excellence in Higher Education, Bhopal

Teacher's Feedback about Curriculum Design, Teaching-Learning & Evaluation

Annexure-2

Session: **2022-2023**

Name:

Course/Paper taught#:

Designation:

Course Code:

Department:

Semester:

Use separate feedback form for each course (paper).

This questionnaire is intended to collect information relating to your satisfaction with the curriculum, teaching learning and evaluation. The information provided by you will be kept confidential and will be used as an important feedback for quality improvement of the Institute:

Directions:

For every statement, please indicate your level of satisfaction with the following statement by choosing (✓) a score between 1 and 5.

1 - Strongly Disagree, 2 – Disagree, 3 - Neutral, 4 – Agree, 5 - Strongly Agree

SN	Statements based on Curriculum, Teaching, Learning and Evaluation	1	2	3	4	5
1.	The curriculum aligns with the institute's educational goals and mission.					
2.	The Program Outcome (POs), Program Specific Outcome (PSOs) & Course Outcomes (COs) are well defined and clear.					
3.	Sufficient number of relevant reading material and digital resources are available in the library.					
4.	The curriculum effectively integrates technology and digital resources.					
5.	The course has good balance between theory and application.					
6.	The curriculum encourages critical thinking, problem-solving, & creativity.					
7.	The curriculum offers opportunities for students to engage in research or hands-on projects.					
8.	I have the freedom to propose, modify, suggest and incorporate new topics in the syllabus through proper forum.					
9.	I have the freedom to adopt new techniques/education-tools/strategies in the teaching.					
10.	I believe the curriculum provides a strong foundation for students' future success.					
11.	I am able to achieve the minimum required course outcome attainment level for my class.					
12.	The Internal-Evaluation scheme under New Education Policy is well defined by the Institute.					
13.	I have taken sufficient steps to provide assistance to slow learners.					
14.	I have taken sufficient steps to provide assistance to fast learners.					
15.	I have contributed to the curriculum and / or syllabus revision.					

1. Suggestions regarding Curriculum Enhancement:
.....
.....

2. Additional comments (if any):

Signature:

Note: This form should be submitted in the drop-box kept in the Internal Quality Assurance Cell (IQAC).

**Internal Quality Assurance Cell
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Alumni feedback form for Arts

Annexure-3a

Session: 2022-23

Dear Alumni,

We value your perspective and experiences as alumni of our Institute. Please use the following 5-point scale, ranging from 'Strongly Disagree' to 'Strongly Agree', to provide your feedback:

1 - Strongly Disagree, 2 – Disagree, 3 - Neutral, 4 – Agree, 5 - Strongly agree

Name of the Alumni: Roll No:

Programme completed: **B.A. (Honours)** Honours/Subsidiary Subject:

Email ID: Year of passing:

Please rate your level of agreement with the following statements based on the POs & PSOs of your programme studied:

SN	Program Outcomes (POs)	Statements	1	2	3	4	5
1	Domain knowledge	I believe the graduate programme <i>equipped me with the essential knowledge</i> and understanding of one or more other disciplines that form part of my curriculum.					
2	Critical thinking	I have been able to <i>apply and critically evaluate practices, policies and theories</i> .					
3	Problem solving & analytical skills	I believe the programme or courses developed my ability to <i>think rationally, analyse situations and solve problems</i> adequately.					
4	Information & digital literacy	I feel <i>proficient in utilizing ICT tools</i> for tasks like researching and browsing sources of data and literature in the context of my present scenario.					
5	Information & digital literacy	I feel adequately <i>equipped to analyse data</i> effectively using appropriate software or apps of my area of interest.					
6	Communication skills	The programme effectively cultivated my <i>capacity to communicate effectively using appropriate media</i> .					
7	Social interaction and sensitivity towards the societal issues	The programme has effectively helped me develop the <i>capacity to work respectfully</i> with diverse teams, and <i>elicit views</i> of others, <i>mediate disagreements</i> and <i>help reach conclusions in group settings</i> .					
8	Self-directed & life-long learning	The programme has helped me <i>develop the critical sensibility to live-experiences</i> , with self-awareness and reflexivity of both self and society.					
9	Environment & sustainability	The curriculum of the programme has helped me develop an understanding of <i>environmental issues & sustainable development</i> .					
10	Moral & ethical awareness	I believe that the programme has helped me develop the ability to <i>embrace moral/ethical values</i> in conducting one's life and build the ability to effectively engage in a multicultural society.					
11	Research related	The curriculum has helped me develop the ability to <i>recognize cause and effect relationships</i> and <i>cultivate effective research practices</i> .					
12	Leadership and management skill	The programme has developed competence to <i>use skills in organizing people to reach a shared goal in present scenario</i> .					
13	Employability/ Entrepreneurial skill	The programme has effectively helped me to <i>develop employability skills</i> such as, positive attitude, good business sense, willingness to learn, resilience, ability to work under pressure, optimism, adaptability, perseverance and motivation, and a host of similar skills.					

Place:

Date:

Signature

**Internal Quality Assurance Cell
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Institute for Excellence in Higher Education, Bhopal**

Alumni feedback form for Commerce

Annexure-3b

Session: 2022-23

Dear Alumni,

We value your perspective and experiences as alumni of our Institute. Please use the following 5-point scale, ranging from 'Strongly Disagree' to 'Strongly Agree', to provide your feedback:

1 - Strongly Disagree, 2 – Disagree, 3 - Neutral, 4 – Agree, 5 - Strongly agree

Name of the Alumni:

Roll No:

Programme completed: **B.Com. (Honours)**

Year of passing:

Honours Subject: **Accounts/Management** (Please Tick)

Email ID:

Please rate your level of agreement with the following statements based on the POs & PSOs of your programme studied:

SN	Program Outcomes (POs)	Statements	1	2	3	4	5
1	Domain knowledge	I believe the commerce graduate programme equipped me with the essential theoretical knowledge and practical skills in areas such as <i>accounting, taxation, auditing, banking, marketing, finance, e-commerce</i> , etc.					
2	Critical thinking	I have been able to <i>apply my critical evaluation skills to real-world</i> accounting and management scenarios or research projects since graduated.					
3	Communication skills	I believe the programme or courses supported my development in <i>expressing my thoughts and ideas</i> effectively and communicating with others through various media, <i>such as written reports, presentations, and digital communication tools</i> .					
4	Information & digital literacy	I experience <i>proficiency in utilizing ICT tools</i> for researching and browsing sources of data and literature in the context of my present scenario.					
5	Information & digital literacy	I feel adequately <i>equipped to analyse data</i> effectively using appropriate accounting software or apps of my field of interest.					
6	Social interaction & sensitivity towards societal issues	The programme effectively <i>cultivated my capabilities</i> to interact with society and enhance my financial literacy, including knowledge of tax and insurance-related issues.					
7	Effective citizenship	The programme successfully helped me develop empathy and foster an equity-centred approach to nation development, <i>making me a more responsible and law-abiding citizen</i> .					
8	Moral & ethical awareness	The programme effectively increased my awareness about fiscal responsibilities and their <i>significance in nation-building</i> .					
9	Environment & sustainability	The programme effectively helped me <i>understand the impact of commercial, economic, and social behaviour on societal and environmental issues</i> in the context of sustainable development.					

Place:

Date:

Signature

Internal Quality Assurance Cell
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Institute for Excellence in Higher Education, Bhopal
Alumni feedback form for Science

Annexure-3c

Session: 2022-23

Dear Alumni,

We value your perspective and experiences as alumni of our Institute. Please use the following 5-point scale, ranging from 'Strongly Disagree' to 'Strongly Agree', to provide your feedback:

1 - Strongly Disagree, 2 – Disagree, 3 - Neutral, 4 – Agree, 5 - Strongly agree

Name of the Alumni: Roll No:

Programme completed: **B.Sc. (Honours)** Honours/Subsidiary Subject:

Email ID: Year of passing:

Please rate your level of agreement with the following statements based on the POs & PSOs of your programme studied:

SN	Program Outcomes (POs)	Statements	1	2	3	4	5
1	Domain knowledge	The curriculum enabled me to acquire fundamental knowledge of my subject of studies.					
2	Domain knowledge	The curriculum empowered me to specialise in computing defined problems.					
3	Domain knowledge	The curriculum enabled me to explain basic scientific principles and methods.					
4	Scientific thinking	The curriculum helped me to inculcate scientific thinking as well as to use the modern techniques and tools.					
5	Problem analysis	The curriculum enabled me to identify, formulate & analyse complex problems.					
6	Communication	The curriculum qualified me to communicate scientific concepts, designs and solutions of scientific activities effectively and professionally.					
7	Information & digital literacy	The curriculum enabled me to effectively use ICT tools in a variety of learning situations.					
8	Environment and sustainability	The programme enhanced my understanding of the role of scientific solutions in sustainable development.					
9	Environment and sustainability	The programme effectively demonstrated the importance of scientific research in addressing global environmental challenges.					
10	Research related skills	The programme's emphasis on research related skills significantly contributed to the development of my academics and research aptitude.					
11	Research related skills	I have gained valuable skills in evaluating the credibility and relevance of scientific sources.					
12	Employability skill	The programme has been able to enhance my core abilities and foster networking opportunities beneficial for my career development.					
13	Employability skill	The programme offered avenues for practical experiences, internships etc. that enhanced my employment opportunities.					

Place:

Date:

Signature



Institute for Excellence in Higher Education (IEHE), Bhopal

उच्च शिक्षा उत्कृष्टता संस्थान (आई.ई.एच.ई.), भोपाल



Employer's Feedback Form

Annexure-4

Employer's Details:

Name: Mobile:

Designation: Email:

Name & Address of Organization:

Employee's Details (To be filled by IEHEian):

Name: Mobile:

Designation: Year of Joining: Email:

UG Degree: **BA / BSc / BCom** (Please tick) Honours: Yr & RN:

PG Degree: Yr: RN:

Broad areas covered under the curriculum:

- | | | |
|---------|---------|---------|
| 1. | 3. | 5. |
| 2. | 4. | 6. |

Dear Employer,

Many graduates and post graduates of IEHE, Bhopal (IEHEian) are working in various organizations across the country/abroad. We are thankful to you for providing them employment in your prestigious Company/Organization.

We shall very much appreciate if you can spare some of your valuable time to fill up this 'Employer Feedback Form' which focuses on the Programme Outcome (PO) & Programme Specific Outcome (PSOs) with reference to the Course Outcome (CO). It will help us to improve the Institute further and give you better employees in future. Kindly tick (✓) the appropriate column that best describes your level of satisfaction for each question:

SN	Question	Programme Outcome (PO)	Not Satisfied	Less Satisfied	Satisfied	Very Satisfied	Fully Satisfied
			संतुष्ट नहीं	कम संतुष्ट	संतुष्ट	बहुत संतुष्ट	पूर्ण संतुष्ट
			1	2	3	4	5
1	In your opinion does the degree undertaken by the employee fulfil the requirements of your organization. आपकी राय में कर्मचारी द्वारा ली गई डिग्री आपके संगठन की आवश्यकताओं को पूरा करती है।	Domain Knowledge					
2	Employee makes thoughtful, well-reasoned decisions & exercises good judgment. कर्मचारी सोच-समझकर, विवेकपूर्ण और अच्छे निर्णय लेता है।	Critical Thinking & Leadership Skill					
3	Ability to use ICT & workplace equipment. प्रौद्योगिकी और कार्यस्थल उपकरणों को उपयोग करने की क्षमता रखता है।	Communication skills, Information & Digital Literacy					
4	Thrives on new challenges and adjusts well within team/group. नई चुनौतियों का सामना करता है और टीम/समूह के भीतर अच्छी तरह से तालमेल रखता है।	Co-operative Behavior					
5	Self-motivated & develops practical solutions to work related problems. स्व-प्रेरित और कार्य संबंधी समस्याओं के व्यावहारिक समाधान विकसित करता है।	Self-Directed & Life-Long Learning					
6	Open to employer inputs & exhibits consistent performance. नियोक्ता के सुझाओं को सहज रूप से स्वीकार करता है और लगातार उत्तम प्रदर्शन करता है।	Employability Skills					
7	Evolve innovative ideas towards proficiency in workplace. कार्यस्थल में दक्षता के लिए नवीन विचारों का प्रयोग करता है।	Research Related Skills					

Seal & Signature of the Employer